

Customer Service Representative Edmonton, Alberta

Want a job that makes a difference in people's lives? Join the VOXCOM team and be a part of Saving Lives and Protecting Property! We are currently recruiting **Full-Time and Part-Time Customer Service Representatives** to join our **dynamic team**. We provide an **extensive training program** – **no experience** is required.

THE ROLE

Maintain a positive and professional image with each call, identify the customer's needs, and provide one call resolution.

CANDIDATE PROFILE

- Completion of high school diploma or GED.
- Proficient in Microsoft Office including Excel, Word, Internet, and Outlook
- Knowledge of principles and processes for providing customer and personal services. This includes customer assessment, meeting quality standards for services and evaluation of customer satisfaction.

COMPANY OVERVIEW

Founded in 1989, VOXCOM is one of Canada's fastest growing and best-known national providers of security alarm services and emergency response systems, monitoring over 120,000 residential and commercial customers. VOXCOM has branch offices in major centers and over 100 Authorized Dealers coast to coast. VOXCOM is an innovative service oriented company dedicated to the safety and protection of its customers and the development and success of its employees.

"TOP TEN" REASONS TO WORK WITH VOXCOM:

1. Work with a **Great Team!**
2. **Stimulating** and **innovative** work environment
3. Business model **respects personal lifestyle**
4. An **Exciting** and **Diverse** workplace
5. **Innovative & Creative** perks
6. **Career Paths** from Coast to Coast
7. Exciting **Training Opportunities**
8. Work Life **Balance**
9. Competitive **Compensation**
10. Comprehensive **Benefit** Package

PLEASE SUBMIT APPLICATION TO:

VOXCOM Security Systems

E-mail: careers@voxcom.com

Website: www.voxcom.com

#102, 4209 99th Street

Edmonton, Alberta T6E 5V7

Fax (780) 462-2950